

VERTIKA SHRIVASTAVA

EXECUTIVE ENGINEER



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Tata Amantra housing, Kalyan
Bhiwandi Bypass, Thane, 421302



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JOB OBJECTIVE

A diligent and organized Engineering professional in techno-commercial field, looking ahead to work with a reputed organization.

Location Preference: Pune



EDUCATION

2017-

**Bachelor of Engineering
(Electrical),**

Ramdeobaba College of
Engineering, Nagpur, (RTMNU
University) with **7.52 CGPA**

2013-

SSC

D.B.J.H.S.(M.P.B.S.E) with **88.2%**

2011-

HSC

D.B.J.H.S.(M.P.B.S.E) with **97.33%**
**State Topper in MP Board HSCE
Examination. Felicitated by then
Chief Minister of Madhya Pradesh.**



SOFT SKILLS

Change Agent

Collaborator

Communicator

Innovator

Planner

Team Leader



PROFILE SUMMARY

- Competent professional having over **4 years** of experience in **Site Engineering, Customer Serving, Networking and Distribution**
- Currently functioning in IMS (Integrated Management Systems) and executing project on AT & C loss management, while taking in consideration all technical and executive aspects
- Successfully worked on projects and cultivated excellent relationships with new prospects & existing customers
- Proficiently multitasked between various departmental roles like customer dealing, site engineering, new network distribution, Procurement of Capex/Opex, vigilance and NPB
- Expertise in ensuring high quality customer experience, elevating customer satisfaction, while adhering to SLAs & work processes and carrying cost-effective operations
- Awarded "**Outstanding Performer**" for performing exceptionally well
- An effective leader with excellent communication, negotiation and relationship building skills
- Pursuing certification in **Auto CAD**



WORK EXPERIENCE

June 2017 – Till Now | Executive Engineer | Torrent Power Ltd. Bhiwandi, Maharashtra

GROWTH PATH:

2018- Till Now

Designation: Executive Engineer

Key Result Areas:

LT (Low Tension) Network Department

- Carrying new networks and connections: regulating them for load passing as per the demand
- Controlling overload distribution
- Dealing with distribution management for existing as well as new projects
- Installing new transformers according to requirement
- Examining and observing networks for upgradation or improvement

PSM (Power Supply Management) department

- Providing new service connection to customers
- Inspecting site for technical and commercial feasibility for passing the new load
- Consumer dealing and serving the consumers; answering queries and hearing their grievance

Major Project: AT & C (Aggregate Transmission and Commercial) loss management

Project Status: Ongoing

AREAS OF EXPERTISE

New Network Management

Site Engineering / Surveys

Overload/ Damaged Distributor
Management

Power Supply Management

Vendor Management

Procurement

Consumer Relations

Team Management

TECHNICAL SKILLS

MS PowerPoint

MS Word

MS Excel

M-cubed

SAP

- Conducting regular vigilance survey to ensure safety
- Recording data as **Consumer Indexing** for delivering better customer service
- Increasing collection efficiency
- Probing new technical parameters for better and low loss network
- Collaborating and assisting HR personnel and managing the technical front of the project

Significant Achievements:

- Supervised a team of 20 people including technicians and office assistances, and guided them throughout the process
- Delivered a **high-quality customer experience** and elevated customer satisfaction while keeping the record to zero power complaints
- Electrification of slum area under **Ujjawal Bhiwandi Abhiyan** project, supplied over 2000 slum connections
- Around 50,000 new LT service connections provided
- Commissioned over 25 new distribution transformers

2017- 2018

Designation: Graduate Engineer Trainee

Key Result Areas:

- Provided new connection to LT consumers, Handed down over 13000 new LT supply connections
- Loss reduction drive (Part of mass raid team) in slum and rural area to achieve target to 14% T&D loss (Transmission and Distribution)
- Have been part of budget preparation team from 2018 till now for every financial year
- Provided bulk power supply to industrial consumers and maintained network and grievance handling

TRAININGS

- **Koradi Power Plant** Training in **June 2016**
- **Water Level Analyzer** from **2016 to 2017** indicating overflow of water
- **Arduino Quadcopter** from 2016 to 2017

EXTRACURRICULAR ACTIVITIES

- Participated in inter branch chess competition and secured 3rd position in 3rd year and 2nd position in 4th year
- Organized branch-event EESA from 2016-2017
- Engaged in different cultural events
- Volunteered to participate in various social activities

PERSONAL DETAILS

Date of Birth: 7th June 1995

Languages Known: Hindi & English

Present Address : - Tata Amantra housing society , Alopa Flat -171, Mumbai- Nasik highway, Saravali Village, Ranjholi , Kalyan- 421301 Maharashtra